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AGERO TO OPEN STATE-OF-THE-ART CALL CENTER IN CLARKSVILLE

Connected Vehicle Service Provider to Create More than 500 Jobs in Montgomery County

NASHVILLE – Tennessee Gov. Bill Haslam and Economic and Community Development Commissioner Bill Hagerty, along with company officials, announced today Agero, a leading provider of connected vehicle services including roadside assistance and claims management, will open a call center in Montgomery County. This announcement brings with it a capital investment of \$8 million and the creation of more than 500 jobs.

“I am excited to welcome Agero to our state and look forward to watching the company grow in Tennessee,” Haslam said. “In creating our economic development strategies last year, we found Tennessee held a unique advantage in the ‘business services’ cluster, which includes call centers, and this announcement exemplifies a promising future for our state’s economic growth.”

“This is great news for Montgomery County and the state of Tennessee,” Hagerty said. “The available sites and exceptional workforce in the area made Clarksville the perfect choice for Agero to locate its new facility, and we appreciate the company’s investment in our state. Agero’s choice also underscores Tennessee’s strength in the business services industry – a rapidly growing sector where Tennessee’s unique competitive advantages are strong.”

The announcement was made today at the site of the new operations, 2971 International Blvd. ECD Regional Director Reggie Mudd and Business Development Consultant Jamari Brown were in attendance.

In addition to providing roadside assistance and claims management, Agero develops and integrates customized, private-labeled connected vehicle services, including voice- web-, and wireless handset/tablet-based interfaces between owners and their vehicles for global automobile manufacturers. The Massachusetts-based company also has operations throughout North America and Europe.

“The overwhelming response we received at a local job fair from more than 500 qualified job applicants, as well as the immediate availability of an existing facility specifically designed to accommodate a modern call center operation are among the primary reasons I’m announcing this decision today,” said Agero CEO Michael A. Saxton.

“Congratulations to Agero on their decision to locate in Clarksville/Montgomery County,” said John Bradley, TVA Senior Vice President of Economic Development. “TVA and Cumberland Electric Membership Corporation are privileged to partner with the State of Tennessee, Clarksville Area Chamber of Commerce and the Clarksville-Montgomery County Industrial Development to assist new job creation by innovative companies like Agero.”

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The Clarksville center is Agero's sixth North American driver assistance call and data response center. The company's other response centers are located in Medford, Massachusetts; Sault Ste. Marie, Ontario, Canada; Irving, Texas; Tucson, Arizona; and Sebring, Florida. The new operation in Clarksville is projected within its first year to handle more than 2 million calls annually from drivers across the country that are requesting roadside assistance.

The 53,000 square-foot facility expects to open its doors in October 2012. Hiring for the new positions will begin in July. Agero anticipates that it will hire 250 employees by the end of the year and another 250 in 2013. Applicants should send their resumes to resumeclarksville@agero.com.

About the Tennessee Department of Economic and Community Development

The Tennessee Department of Economic and Community Development's mission is to develop strategies which help make Tennessee the No. 1 location in the Southeast for high quality jobs. The department seeks to attract new corporate investment in Tennessee and works with Tennessee companies to facilitate expansion and economic growth. To find out more, go to www.tn.gov/ecd.

About Agero

Agero is a leading provider of connected vehicle services for the automotive, insurance and aftermarket industries and is a market leader in roadside assistance and claims management. Based in Medford, Massachusetts, the company has operations throughout North America and offices for connected vehicle programs in Europe. For more information, visit www.agero.com.

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